How to Access S&P Capital IQ via UM Library’s A-Z Online Databases Platform

1. **Access A-Z Online Databases Platform**
   To access UM Library Online Databases including S&P Capital IQ, go to UM library website [https://umlib.um.edu.my/](https://umlib.um.edu.my/) & click on **A-Z Online Databases**

2. **Access S&P capital IQ via A-Z Online Databases Platform**
   Choose / click on the **S&P Capital IQ** from the databases list
3. **Ezproxy Login**
Enter the library Username (Library ID) and Password

![Ezproxy Login Image]

*Guide on how to reset your password: [https://umlibguides.um.edu.my/c.php?g=935012](https://umlibguides.um.edu.my/c.php?g=935012)*

4. **Register / Log in at S&P Capital IQ platform.**
Please register as a **NEW USER** if you not registered yet as S&P Capital IQ user.
You must use ummail to register (@um.edu.my / siswa@um.edu.my).
Please refer to the guide on **S&P Capital IQ Academic Platform Self-Registration**

![S&P Capital IQ Image]

Login here if you have registered as S&P Capital IQ user

New user? Please register here
S&P Capital IQ Academic Platform Self-Registration

1. **Account Registration**
   Click on New User to start the registration.

2. **Submit your Email.**
   Enter your email address, use ummail e-mail address (um.edu.my / siswa.um.edu.my), then click “Submit.”
3. **Check your Email**

You will be directed to a page that tells you to check your email to continue setting up your account.

![Image](S&P Global Market Intelligence)

**REGISTER: S&P CAPITAL IQ PLATFORM**

If your firm is a Capital IQ Enterprise Sales client, instructions regarding setting up your account have been sent to your email address. If no email is received within ten minutes, check that the submitted address is correct and ensure that your firm is a Capital IQ Enterprise Sales client.

<table>
<thead>
<tr>
<th>CLIENT SUPPORT</th>
</tr>
</thead>
<tbody>
<tr>
<td>AMERICAS: +1 888 806 5541</td>
</tr>
<tr>
<td>EMEA: +44 (0) 20 7176 1234</td>
</tr>
<tr>
<td>ASIA-PACIFIC: +852 2533 3555</td>
</tr>
</tbody>
</table>

4. **New User Sign Up**

You will receive an email with the heading “New User Sign Up”. Click on the link to continue the registration process and updating your personal information.

**New User Sign Up**

Your firm is a S&P Capital IQ client. To enjoy access to the rest of the site, simply sign in or register. If you’re not already a registered user, registration is quick and easy. [Register to Access S&P Capital IQ](#)
5. Update Personal Information & Register.
   Update your personal information as required and click REGISTER.

   Please check your email for further instructions.

   Your account has been setup. Please check your email for further instructions.
6. Reset Your password

You will receive an email with the heading "Welcome to the S&P Capital IQ platform". In the e-mail, click the link "Reset your password".

You will be linked to the Password reset page. Enter your password and click "SUBMIT".
Your password has been successfully changed.

7. **Password Changed/Reset.**

You will receive an email on your password changed/reset.

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**Password Changed For S&P Capital IQ**

Dear [Name],

Recently, your password has been changed/reset for the below User ID on our system.

User ID: [User ID]

New password will be effective for all the below list of applications you are subscribed.

<table>
<thead>
<tr>
<th>Product Name</th>
<th>Website</th>
</tr>
</thead>
</table>

If you have not initiated or are unaware of this activity, please reach out to our client services team immediately.

Sincerely,

S&P Capital IQ Team
8. Login to Access S&P Capital IQ Platform
Refer to previous step on how to access S&P Capital IQ from A-Z Online Databases.

Login here if you have registered as S&P Capital IQ user

9. You are ready to explore S&P Capital IQ Platform!

For site Tutorial videos, go to this link below: